# Error Message

After installing SMART Notebook 11 SP1 and later, this error message may appear on the computer. This error message is the result of the Tablet PC Components within Windows 7 not being installed. To resolve the issue install these components. Follow the steps below.

## Steps to Resolve the Error Message

1. Close all open programs
2. Click Start
3. Click Control Panel
4. Click “Uninstall a program” under Programs (you will not be uninstalling anything)
5. Click “Turn Windows features on or off” on the left side of the screen
6. Scroll down and check “Tablet PC Components” in the dialog box
7. Click OK
8. Wait for the changes to process
9. Restart the computer if prompted