After install SMART Notebook 11 with SP1, this error message has begun to appear on computers. This error message is the result of the Tablet PC Components within Windows 7 not being installed. You will need to install these components to resolve this issue. Follow the steps below.

<table>
<thead>
<tr>
<th>Error Message</th>
<th>Reason for Error</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft Ink is unavailable because this version of Microsoft Office doesn't have ink tools. You can use SMART Ink to write over the document.</td>
<td>After install SMART Notebook 11 with SP1, this error message has begun to appear on computers. This error message is the result of the Tablet PC Components within Windows 7 not being installed. You will need to install these components to resolve this issue. Follow the steps below.</td>
</tr>
</tbody>
</table>

**Steps to Resolve the Error Message**

1. Close all open programs
2. Click Start
3. Click Control Panel
4. Click “Uninstall a program” under Programs (you will not be uninstalling anything)
5. Click “Turn Windows features on or off” on the left side of the screen
6. Scroll down and check “Tablet PC Components” in the dialog box
7. Click OK
8. Wait for the changes to process
9. Restart the computer is prompted