**Remove Old Profiles**

Even if you do not remember adding the LCISD-iOS network profiles to your device, it is CRITICAL that you double check to make sure your device is clear before you back up your iPad.

1. Open your device Settings
2. Select General
3. Scroll down and select Profiles (older software) - or Device Management (newer software)

**Older Software**

1. Select Meraki Management
2. Select Remove Management, if available, & follow the onscreen prompts to remove the profile.

**Newer Software**

1. Select LCISD Profile v.2 if available, & follow the onscreen prompts to remove the profile.

**Note:** If you do not see LCISD Profile v.2 no further action is required to complete this step.

6. Select LCISD Profile v.2 if available, & follow the onscreen prompts to remove the profile.

7. Once you are certain both profiles have been removed, press and hold the round Home button while you press and hold the Sleep/Wake button on your device until your screen goes black, and a white Apple logo appears. This is the final step to ensure the profiles completely clear from your device.

**Connect to the Internet**

Finally, if you find that you are no longer connected to the internet, you’ll need to reconnect by opening

- Settings
- Wifi
- Select Guest & tap Continue – or – Select LCISD BYOT & enter your district user name & password.